

## Emergency Services

Call 509.455.3872 for after-hours emergency service.  
Emergency repair service is available 24 hours a day on all heating and cooling systems, water heaters and generators.

### Heating or Air Conditioning Emergency Repair Service

Being without heat in the winter isn't just an inconvenience, it could be a real emergency. Likewise, too much heat in the summer can be a problem. You can trust Pro Mechanical Services to be there for you when you need us the most, and to treat you with the same sense of urgency and attention to detail as we would our own family.

### Water Heater Emergency Repair Service

When your electric or gas water heater fails, call the professionals at Pro Mechanical Services for fast, dependable water heater service and repairs. We provide emergency service and repair on all types of water heaters.

### Generator Service and Repair

From wind and lightning in the summer to ice storms in the winter, a backup generator is a great piece of equipment to have during a power outage. If your power goes out and your backup generator does not turn on, call Pro Mechanical Services for generator repair.

- 24 hours/7 days a week repair service
- Highly trained, certified technicians
- Up front pricing on all repairs
- On-time service
- Service on a comprehensive list of makes and models
- 100% satisfaction guaranteed

# Service Offerings



Enabling Integrated Facilities Solutions  
To learn more visit [pro-msi.com](http://pro-msi.com)

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PO Box 6526 | 4911 N Rebecca  
Spokane, WA 99217-0909  
Phone: 509.483.1305  
Fax: 509.483.1805  
**24 Hour Service: 509.455.3872**

*Pro Mechanical Services*

[www.pro-msi.com](http://www.pro-msi.com)



Pro Mechanical Services offers a variety of comprehensive service plans that include both your annual tune-up and most repair costs. Our plans cover heating and air conditioning systems, water heaters and generators.

**Annual Tune-Ups.** Preventative maintenance helps prevent costly repairs and keeps your systems operating reliably and efficiently all year long. In many cases, an annual tune-up is required to maintain the manufacturer's warranty on newer equipment.

**Emergency Repair Services.** When your system is not working, look no further than Pro Mechanical Services to get your system working again fast during evenings and weekends.

## Service Plans Affordable Protection

Pro Mechanical Services understands that your HVAC, water heater and generator needs are as different as your facilities. For this very reason, we consult with you to provide customized solutions. Pro Mechanical Services has a unique perspective and ability to drive new ways of thinking and innovating. The broad experience of our team and our broad customer base allow us to set the industry standard and exceed customer expectations.

### Our affordably priced Service Plans offer:

- Up to 100% parts and labor coverage on system repair costs
- Annual tune-up for preventative maintenance and performance
- Guaranteed same-day service on calls for heat not working
- Guaranteed same-day service on calls for cooling not working
- Priority service on all other service and repair calls
- Affordability

Systems maintained by our service plans use less energy and have longer operating lives than systems without coverage.

Plan prices vary by type of system.  
Call 509.483.1305 to find the plan best for you!

## Heating Service Plans

If your heating system stops working, getting it back quickly becomes your highest priority – it becomes ours too! And nothing makes us happier than to tell our customer “no charge” after completing their repair. And that's generally what you will hear when you have a Pro Mechanical service plan for your furnace or heat pump system.

We offer two affordable service plans for your furnace or heat pump system.

### Complete Care Plan

- 100% parts and labor coverage on a comprehensive list of heating system repairs
- 15% discount on all other heating repairs
- Annual heating system tune-up
- Guaranteed same-day service on calls for heat not working
- Priority service on all other service and repair calls

### Comfort Care Plan

- 15% repair discount on all heating repairs
- Annual heating system tune-up
- Guaranteed same-day service on calls for heat not working
- Priority service on all other service and repair calls

### Both plans cover individual units, including:

- Electric heat furnaces
- Gas furnaces
- Propane furnaces
- Heat pump systems

Combination plans covering both your heating and air conditioning systems are available.

## Air Conditioning Service Plans

If the air conditioning stops working on a hot summer day, most of us will do almost anything to get it working again. Fortunately, if you have a service plan from Pro Mechanical Services, emptying your bank account doesn't have to be one of those things!

We offer two affordable service plans for your air conditioning system.

### Complete Care Plan

- 100% parts and labor coverage on a comprehensive list of air conditioning system repairs
- 15% discount on all other air conditioning repairs
- Annual air conditioner tune-up
- Guaranteed same-day service on calls for cooling not working
- Priority service on all other service and repair calls

### Comfort Care Plan

- 15% repair discount on all air conditioning repairs
- Annual air conditioner tune-up
- Guaranteed same-day service on calls for cooling not working
- Priority service on all other service and repair calls

Each air conditioning service plan covers the indoor and outdoor unit for one air conditioning system. Combination plans covering both your heating and air conditioning systems are available.

## Water Heater Service Plans

A service plan from Pro Mechanical Services will help ensure that hot water is always available from your electric or gas water heater.

We offer two affordable service plans for your water heater.

### Complete Care Plan

- 100% parts and labor coverage on a comprehensive list of water heater repairs
- 15% discount on all other water heater repairs
- Annual water heater tune-up
- Priority service on all other service and repair calls

### Comfort Care Plan

- 15% repair discount on all water heater repairs
- Annual water heater tune-up
- Priority service on all other service and repair calls

## Generator Service Plans

You've invested in a whole-house generator for your home or business – make sure it's ready to work when you need it.

Power outages can cause loss and damage both at home and at your place of businesses. Loss of heating and cooling systems can create discomfort and pose health risks for some in the form of loss of vital medical equipment; frozen pipes; spoiled food; loss of revenue for a business.

An annual generator service program from Pro Mechanical Services ensures that your whole-house generator system is always in peak operating condition and stands ready to provide power when you need it.

### Benefits of annual service:

- System reliability
- Lower cost of operation
- Safety
- Extended equipment life
- Peace of mind

### Annual service includes:

- Change oil and filter
- Check fluid levels
- Replace air filter
- Inspect battery and battery cables
- Check/adjust exercise cycle
- Inspect fuel lines
- Inspect electrical connections
- Check power transfer operation